



# Investor Account Access

## Quick Reference Guide

Follow these simple steps for Investor Account Access. Once in the site, users gain easy access to:

- Portfolio overview
- Transaction history
- Cost basis activity
- Profile and contact information
- Beneficiaries
- More

**1. Click on Investor Account Access** from any Inland Real Estate Investment Corporation website or related product site to be taken to the login/home page. On this page, existing users can login and new users can enroll for account access.

The screenshot shows the 'Account Access: Log In' page for Inland Real Estate Investment Corporation. It features two main sections: 'Existing User' and 'New User'. The 'Existing User' section includes fields for Username and Password, with links for 'Forgot Username?' and 'Forgot/Reset Your Password?'. There is also a checkbox for 'Remember my Username' and a 'CONTINUE' button. The 'New User' section includes a 'REGISTER' button. Below these sections is a 'Security Enhancements' notice.

**Existing User**

Username

[Forgot Username?](#)

Password

[Show Password](#)

[Forgot/Reset Your Password?](#)

☐ Remember my Username

Please do not check this box if you are using a public or shared computer.

Uncheck if you no longer want us to remember your Username on this device.

[CONTINUE](#)

**New User**

To enroll, you will need your Account Number and certain personal information.

Once registered, you will be able to:

- View your account balance
- View your recent account activity
- Request transactions

[REGISTER](#)

**Security Enhancements**

We may request additional personal information from you during login. Inland Real Estate Investment Corporation is committed to keeping your personal information secure. For this reason, do not enter personal information if requested via email or pop-up.

**2. If registering as a New User**, an account number is required to gain access as well as some personal information. The New User will be asked to establish a username and password for account access.

The screenshot shows the 'Account Access: New User Setup' page for Inland Real Estate Investment Corporation. It is divided into two main sections: 'Establish Your Username' and 'Establish Your Password'. The 'Establish Your Username' section includes fields for Username, Social Security Number/EIN, and Account Number, with a 'CONTINUE' button. The 'Establish Your Password' section includes fields for New Password and Verify New Password, with a 'Show Password' link and a 'CONTINUE' button. There are also 'CANCEL' and 'CONTINUE' buttons at the bottom right.

**Establish Your Username**

To establish a new Username, enter the desired Username and requested information below.

Username

Must be 8 to 12 characters in length  
Must contain at least 1 number and 1 special character (@, #, \$, etc)

Social Security Number/EIN

☒ SSN ☐ TIN

Account Number

[CONTINUE](#)

**Establish Your Password**

Enter a password and then verify your password by entering it again.

New Password

Requires 8 to 12 characters with at least 1 number and 1 special character (@, #, \$, etc)  
Passwords are not case sensitive

Verify New Password

[Show Password](#)

[CANCEL](#) [CONTINUE](#)

3. **New Users will select security code delivery method.** Add an email address, mobile phone number or both, and select “send code.” Enter the security code received via preferred method within 15 minutes. Upon successful validation of the security code, the user will be logged in.

The screenshot shows the 'Inland' logo at the top left. Below it, the text 'Account Access: Log In' is displayed. In the top right corner, there is a link 'Log In Help'. The main content area is titled 'Security Code Delivery' and contains a 'Verify Security Code' section. This section includes a message: 'We sent a security code to the device selected. Enter the code and click "Verify Code".' Below this is a text input field labeled 'Security code:' with the placeholder text 'Security code'. A timer indicates 'Time remaining: 14:41'. A note states: 'The security code we sent you will be valid for approximately 15 minutes. If you did not receive your security code or it has expired, click [request a new security code](#) and we will send you another one.' Below the timer is a 'Remember This Computer' section with a message: 'If you are using a device that you often use for signing into the Inland Real Estate Investment Corporation account access, we can remember this device so you may not have to verify a security code in the future.' There is a checkbox labeled 'I will primarily use this computer to access my account. Please do not check this box if you are using a public or shared computer.' At the bottom of the form are two buttons: 'CANCEL' and 'VERIFY CODE'.

4. **First time users will be presented with Terms of Use to accept.** This is only for first time users and will not appear on subsequent visits to the site.

The screenshot shows the 'Inland' logo at the top left. Below it, the text 'Account Access: Terms Of Use' is displayed. In the top right corner, there is a link 'Log In Help'. The main content area is titled 'Terms Of Use' and contains a note: '\*NOTE: ACCESSING OR REQUESTING ACCOUNT INFORMATION THROUGH THIS SITE CONSTITUTES AND SHALL BE DEEMED TO BE AN ACCEPTANCE OF THE FOLLOWING TERMS AND CONDITIONS: \*'. Below this is a paragraph: 'The account information accessed through this site is not a confirmation of any transaction you may have requested the fund to execute. No transaction shall be deemed accepted until you receive a written confirmation from the applicable fund.' Another paragraph states: 'You are responsible for reviewing all fund account statements received by you in the mail in order to verify the accuracy of all fund account information provided in the statement and of all account information accessed through this site. You are responsible for promptly notifying the fund of any errors or inaccuracies relating to information contained in, or omitted from, your fund account statement, including account information accessed through this site.' A final paragraph reads: 'No party which provides a connection between this web site and a fund or its transfer agency system can verify or ensure the receipt of any information transmitted to or from a fund or its transfer agent, or the acceptance by, or completion of any transaction with, a fund.' At the bottom of the form are two buttons: 'DECLINE' and 'ACCEPT'.

## Inland Investor Services

8:00 a.m. to 5:00 p.m. CST - Monday through Friday

**Email: [custserv@inland-investments.com](mailto:custserv@inland-investments.com)**

Phone: 866-My-Inland | (866)-694-6526

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